migrabox

FOR HOSTING PROVIDERS, AGENCIES AND COMPANIES

Mailbox migration, managed for you.

Migrabox copies emails, folders and attachments from any IMAP or Microsoft 365 mailbox, with no duplicates and no downtime. Through an API, with branded links or in packs.



1 **Old provider**

2 **Your service**

THE PROBLEM

Moving email slows down sales and projects.

Customers who won’t switch

Many companies stay with their old provider only because moving email feels risky and complicated.

Tickets and engineer hours

Every manual migration costs hours of support: servers, app passwords, folders, errors to redo.

Data and reputation at risk

Emails lost or duplicated during the move fall on whoever ran it: you.

THE SOLUTION

One migration platform, three ways to use it.

REST API

Build migration into your panel or onboarding: create, track and close migrations from your own systems.

Links with your brand

Send customers a link with your logo: they enter their credentials, you follow everything and receive the events.

Agency packs

30 mailboxes of any size to use within 12 months, with the same simple wizard as end customers.

HOW A COMPANY MOVES

Switch provider without losing an email.

01

Mailboxes ready

Create the mailboxes on the new service (Microsoft 365 or Google Workspace too).

02

History copied

Migrabox copies everything while mail keeps arriving at the old server: no downtime.

03

DNS switch

Point the MX records to the new service whenever you choose.

04

Final update

One click (or one API call) copies only the emails that arrived meanwhile. No duplicates.

FOR TECHNICAL TEAMS

An API designed for integration.

Single and batch migrations

Up to 500 mailboxes per call, with provider detection and an access check before starting.

Signed webhooks

Created, started, completed, failed, links opened and low credit: in your systems in real time.

Production-ready

Idempotency keys, a free test mode with no real effects, a report for every migration.

Complete documentation

OpenAPI reference and examples, in 6 languages, on migrabox.com.

SECURITY AND COMPLIANCE

Emails pass through. They never stay.

- Emails cross the servers only in transit, in memory: never written to disk, never read by people or AI.
- Passwords encrypted (AES-256) and deleted when the copy ends; Microsoft sign-in without passwords.
- Servers in Germany, in the European Union; data handled under the GDPR.
- Always encrypted connections (SSL/TLS) with certificate checks; plain-text IMAP refused.
- Egress firewall on the copy servers: internal networks and private services are unreachable.
- The source mailbox is never modified: we copy, we don’t move.

RELIABILITY

Built for volume.

Parallel copy servers

6 distributed servers; work goes to the least busy one in proportion to its capacity.

Automatic resume

An interrupted copy restarts where it left off, with no duplicates.

Zero-downtime releases

Service updates never stop the migrations in progress.

Load tested

10 mailboxes of 1.5 GB and one of 25 GB copied together: exact copies, zero duplicates.

COMPATIBILITY

Any mailbox, in 13 languages.

Over 45 providers recognised automatically with their official settings, plus any IMAP server. Microsoft 365, Outlook and Hotmail with Microsoft sign-in; Gmail and Google Workspace with app passwords.

Microsoft 365 · Gmail / Workspace · GoDaddy · IONOS · OVHcloud · Yahoo · iCloud · Zoho · Fastmail · Rackspace · Namecheap · Bluehost · cPanel · Plesk · Aruba · **any IMAP**

BUSINESS MODEL

Prepaid credit, no subscription.

Offer	What's included	Price
API credit 20	20 mailboxes of any size, 12 months	**€20**
API credit 100	100 mailboxes, 12 months	**€80**
API credit 500	500 mailboxes, 12 months	**€300**
API credit 2,000	2,000 mailboxes, 12 months	**€1,000**
Agency pack	30 mailboxes of any size, 12 months	**€99**
Priority	Per mailbox: no speed limit, reserved servers	**+€3**

One credit = one mailbox, whatever its size. A credit comes back if the copy fails on access before it starts.

WHAT'S IN IT FOR YOU

What you gain.

Hosting providers

Win customers from competitors without friction, cut tickets, and offer migration as an included or paid service.

Agencies and IT providers

Fixed quotes, margin on the service, projects closed in a weekend instead of weeks.

Companies with many mailboxes

The whole organisation on the new service in one switch, without losing history or working days.

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NEXT STEPS

Let’s start with a test.

01 Free partner account on migrabox.com

02 API test mode at no cost

03 First real migration with your team

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